

Received via email on 5<sup>th</sup> August 2021:

I would like to raise a point regarding taxi ranks. On a Friday and Saturday night the only designated rank is the one round by the old Halfords, there is not enough room for all the taxis the fore street rank needs to be re-opened as it is being used anyway with cars everywhere. We are trying to earn a living out there with not enough rank space for the amount of taxis.

Thanks

Received via email on 2<sup>nd</sup> September 2021:

Dear licensing Officer I am writing to you regarding the changes in the Hackney Carriage points system. I myself have no concerns as over the last thirty years I have no points on my license. But what is concerning a lot of drivers is the out of area cars based in ware and transport for London doing likewise. As the first paragraph of the letter you sent out to all licensed drivers stated. East Herts oversee the Hackney Carriage and private hire trade within the boundaries of East Herts. So who oversees the Broxbourne and transport for London vehicles working within the boundaries of East Herts? If the said points system is put in place as a safeguarding measure what safeguarding is put in place for out of area vehicles working within the boundaries of East Herts? Could you please forward this on for consideration as we as drivers think this problem need urgently addressing.

Kind regards